

BRAD S. DOLEMAN

Infrastructure & Network Technology Leader

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PROFILE

I lead enterprise infrastructure and network technology in multi-site environments where an outage is a business event, not a ticket. My work sits where architecture, engineering, operations, budget, and people meet: setting infrastructure and network direction, designing and working hands-on in the environment, owning the operating budget, holding vendors and managed-service partners to commitments that are actually measured, and building teams that keep running after the project ends.

Most recently I provided architectural direction for network modernization for a retailer operating 6,500+ locations. Before that I led network, voice, and database operations for a 300+ store footprint, where enterprise voice transformation removed more than \$200,000 a month in operating cost. I take large, complicated infrastructure environments and leave them cleaner, more resilient, more secure, and cheaper to run than I found them.

SCOPE AND RESULTS

6,500+ locations in the largest company footprint architected for | **300+** stores under operational leadership | **\$200,000+** per month operating cost removed | **\$2.5M** annual infrastructure budget owned | **19** direct reports built across three teams | **165,000** users supported across 300+ firewalls

PROFESSIONAL EXPERIENCE

O'Reilly Auto Parts (via TechHuman)

Springfield, MO · Hybrid

Principal Infrastructure Architect / Engineer

March 2026 – July 2026

Brought in during a leadership transition to provide architectural direction for network modernization at a retailer operating 6,500+ locations, on a compressed delivery timeline.

- **Architecture and governance.** Held architectural direction steady through organizational change, serving as a senior technical voice across infrastructure, security, compliance, engineering, and vendor teams.
- **Routing and resilience.** Designed Fortinet SD-WAN integrated with dynamic routing, using a BGP, OSPF, and IPsec overlay to control traffic management and route flow rather than relying on SD-WAN policy alone. Designed data-center routing resiliency so that loss of a point-to-point circuit to an Equinix data center restored over an alternate path through BGP route injection.
- **Standardization.** Established a FortiGate 70F high-availability branch standard with FortiSwitch, FortiAP, FortiManager, and Zscaler across the estate.

Academy Sports + Outdoors

Katy, TX

Manager — Core Technologies: Network | Voice | Database

October 2023 – February 2026

Led a 39-person organization spanning network, voice, and database operations, comprising 10 on-site and 29 offshore personnel. Supported a 300+ store footprint.

- **Cost.** Delivered enterprise voice transformation producing more than \$200,000 per month in operational savings, and reduced voice-program support costs by approximately \$145,000 per month.
- **Modernization.** Architected and deployed the Meraki-to-Fortinet SD-WAN transformation across mixed WAN transport including fiber, copper, Starlink, and cellular, and worked hands-on in the environment.
- **Collaboration.** Migrated more than 10,000 users from Cisco collaboration to Webex.
- **Security and vendors.** Partnered with Information Security on network access control, and managed major vendor and partner relationships alongside executive and cross-functional stakeholders.

Tailored Brands

Houston, TX

Team Lead of Network Operations

August 2022 – October 2023

Network operations accountability across 1,100+ retail locations and approximately \$2.5 million in annual infrastructure budget, delivered through three managed service providers.

- Led an Aruba SD-WAN transformation that increased availability approximately 30% and reduced network incidents approximately 22%.
- Rebuilt documentation and onboarding, cutting site onboarding from approximately two weeks to five days.
- Set and enforced delivery expectations across three MSPs.

PennComp LLC

Houston, TX

Sr. Network Engineer — virtual CIO / CTO capacity

September 2019 – August 2022

Supported seven mid-market client accounts, serving as virtual CIO and CTO for technology strategy and infrastructure guidance.

- Managed an environment of 300+ FortiGate firewalls supporting approximately 165,000 users.
- Introduced FortiManager and FortiAnalyzer into the managed environment; incident volume fell approximately 40%.

Doleman Enterprises

Katy, TX

Founder & Principal — Telecom Brokerage

November 2018 – Present

Builds carrier partnerships, places and manages circuit inventory for commercial customers, and negotiates contract terms, which keeps current carrier pricing, contract structures, and service-level terms in daily view. Founded during a planned break following the Brock Group tenure; returned to full-time enterprise infrastructure in September 2019.

Brock Group

Houston, TX

Sr. Manager / Network Architect

February 2012 – November 2018

Recruited to build, manage, and modernize core IT capabilities.

- Created three technical teams spanning network engineering, data centers, and enterprise collaboration, growing to 19 direct reports.
- Directed architecture, vendor negotiation, and physical relocation of the Houston and Austin corporate data centers using Cisco UCS, Nexus 9500, and Nimble storage, with zero business interruption.
- Led migration of 12,000+ mailboxes to Microsoft 365 and decommissioned 14 legacy servers through automation and operational integration.

LEADERSHIP AND TECHNOLOGY

Leadership and operations. Infrastructure and IT operations strategy; CAPEX and OPEX ownership; contract negotiation; vendor and MSP governance; SLA and KPI governance; telecom expense management; technical hiring and team building; business and IT alignment.

Architecture and platforms. Multi-site enterprise networking and SD-WAN (Fortinet, Aruba); FortiManager, FortiAnalyzer, FortiSwitch, FortiAP; Zscaler; network access control; BGP, OSPF, IPsec; Cisco routing and switching, Nexus 9500, UCS; F5 and NetScaler; Cisco UC, Webex, CallTower; Microsoft 365 and Exchange; Nimble storage; Equinix; data-center lifecycle and relocation.

CERTIFICATIONS

Fortinet NSE 4 (2020; lapsed, now working toward the current Fortinet certification path) | Fortinet NSE 1–3 (2019; NSE 1 refreshed 2026) | Cisco Meraki Certified Network Operator (2016) | CJIS Level 4 Security Awareness (2021–2023)

PUBLISHED WORK

Author, *A Field Guide for Engineers Moving Into IT Leadership*, on what changes when a technical professional starts leading people. Additional titles include *AI Unlocked*, *The Digital Estate*, and *What Financial Preparedness Looks Like*. Published through Revelation Recording.